

JOB DESCRIPTION

Last Revised: **02/10/2020**



RJG, Inc.
3111 Park Drive
Traverse City, MI 49686

Please email all resumes to daniel.lopez@rjginc.com

Job Title: Consultant/Trainer Mexico

Job Summary/Objective:

A regular, full-time Consultant/Trainer position is available with RJG, Inc. The Consultant/Trainer will provide training and consulting services at the RJG facilities or at customer facilities primarily in Mexico.

Reports to: General Manager for Latin America and Director Consulting and Training USA

Classification: Full-time

Location: Mexico

Essential Job Functions:

Training

- Conducting seminars throughout Mexico and Latin America
- Seminar length may range from 2 business days to 10 business days

Consulting

- Provide assistance to customers in regards to processing, tooling or training solutions.
- Focus on Customer Success

Team Communication

- Facilitate communications between internal and external stakeholders as needed related to all aspects of the training cycle, via weekly trip reports
- Attend team meetings
- Attend bi-annual departmental development weeks

Content Management

- Supply feedback on current course content and supply improvements.
- Develop potential new course content.

- Contribute to written articles

Administration

- Submit any associated paperwork for training event. Including tests, attendance records and trip reports

Performs other job duties as assigned

Knowledge/Skills Needed/Experience

Required:

- Qualified candidates will have 10+ years of experience in Injection Molding
- Bachelor degree in Engineering.
- Must have experience as a trainer or possess teaching skills
- Proficiency in Microsoft Office programs (Word, Outlook, Excel and PowerPoint)
- Excellent verbal communication skills - Must be a good listener
- Excellent written communication skills – typing (speed/accuracy/grammar/spelling/punctuation)
- Excellent problem-solving skills; able to identify problem and root cause to recommend an appropriate customer solution

Preferred:

- Knowledge of RJG equipment and software
- Strong background in tool design, part design, solid model and flow analysis would be helpful
- Strong background in DOE and eDART® knowledge
- Knowledge of LSR molding
- Knowledge of how to implement RJG product and training
- Master Molder I and II Certificates
- Train the Trainer Certificate

Personal Characteristics

- Strategic and innovative
- Comfortable communicating with individuals or groups at any level of an organization
- Able to self-manage time and priorities
- Professional, honest and tactful
- Detail-oriented
- A team player
- Good follow up habits
- A good sense of humor is needed to fit into our work culture

Work Environment: Primary training events will be held at client facilities or at RJG® training facilities. Consulting will take place primarily in client's molding facilities.

Physical Demands: Occasional Bending, sitting, walking, occasional lifting, extended periods of time standing while delivering a training course, and/or extended periods of time sitting in a vehicle or plane for travel.

Travel Expectations: Extensive travel 50-75%. May include some international travel. Must have or have the ability to obtain a Passport and Visa.