



# The Hub®



**RJG**  
MOLD SMART

## Virtual Machine (VM) Server Specifications

The Hub® software can be installed onto virtual machine (VM) servers. The following specifications are provided as a guideline and may not be suitable for all applications. RJG will assist customer IT staff to determine individual company requirements, which will change depending on the number of networked CoPilot™ devices. If the minimum specifications are chosen, there must be dedicated staff monitoring disk space to ensure data integrity and prevent data loss.

The 10,000 foot view  
has never looked better.

# SPECIFICATIONS

## APPLICATION SERVER RECOMMENDED SPECIFICATIONS

Required vCPU	Quantity: 4		
RAM	16 GB, minimum	32 GB, <i>recommended</i>	
Hard Drive	Single Partition ( <i>suggested</i> )	1 TB, <i>minimum</i>	
	if Segmented ( <i>optional</i> )	100 GB for OS	900 GB for /var (database)
Operating System	Debian Linux, <i>version 9.x recommended</i>		

# INSTALLATION

### Prerequisites

- Server infrastructure built to specifications as defined in "Specifications".
- All firewall/routing configured to allow RJG SSH access to the VM OR to bare-metal box.
- Remote Support Service (Optional): RJG uses a utility called Simple Help to remotely access The Hub server in order to: provide customer support and transfer files (such as logs or software updates). Contact RJG Customer Support to obtain the necessary bypass IP/Port for these capabilities.
- Firewall/routing must be set up to the VM OR hypervisor (by customer). Alternatively, a remote session may be arranged (GoToAssist, TeamViewer, etc.) to a terminal where RJG can set up the VM alongside the customer at customer hypervisor. Contact RJG for remote IP address for routing setup, if necessary.

#### Local IT contact

- - RJG to receive necessary local IT contact information
  - Local IT contact must be available for quick question and answer turnaround and, in some cases, support.

### Install

#### Remote Connection

- Depending on customer need, RJG may either connect to the pre-configured VM using SSH access to set up all necessary software/utilities, OR RJG staff may assist customer IT staff to secure a remote session during which RJG will perform installation at customer hypervisor.

#### File Transfer and Installation

- After initializing connection, RJG will transfer installation files to the VM and perform system updates alongside installation of the necessary software.

#### Follow-Up

- Once installation is complete, RJG will be open to any questions as applicable to assist the customer.